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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Mark Angel et al.

Title: DISTRIBUTED CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS AND METHODS

Docket No.: 1546.013US1

Serial No.: 10/081,125

Filed: February 21, 2002

Due Date: February 4, 2006

Examiner: Andrew J. Fischer

Group Art Unit: 3627

**MS Amendment**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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 Amendment and Response (17 pgs.).

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SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 3 day of February, 2006.

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SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
(GENERAL)

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FEB 06 2006  
S/N 10/081,125

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

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PATENT

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AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

This responds to the Office Action dated on November 4, 2005. Please consider the following.